

# Advanced Emergency Service Locator: IoT and Machine Learning for Efficient Emergency Response

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**Abstract:- The Emergency Service Locator (ESL) project describes a reformed system of emergency response that uses advanced localization technology. This paper presents some essential features of ESL such as exact identification of incident location, user-friendly interface, tracking incidents in real-time and co-ordination between different agencies. In addition, ESL incorporates two additional algorithms: one for detecting false emergency calls and another for identifying hit-and-run accidents. While greatly improving time management during emergencies as well as cooperation among responding organizations, ESL also poses privacy concerns and exposes the system to cyber-attacks due to its reliance on reliable networks. The adaptability to wearable devices is another aspect that makes this system more responsive. Therefore, it can be stated without any doubt that public safety will be improved significantly through implementation of such like systems but still there are challenges which need continuous improvement so that all people can benefit from them regardless of their abilities or locations.**

## I. INTRODUCTION

In this era of unusual challenges and fluctuating crises, the efficiency of emergency services is one thing that has to be taken into account since it determines the extent to which a community's safety is ensured. Emergency Service Locator represents a breakthrough concept aimed at redefining how emergency services are delivered through exploiting state-of-

the-art geolocation technology. At its heart, Emergency Service Locator uses advanced geolocation techniques to accurately identify emergency incidents. Such technological acumen results in actual reduction in response durations, which might be critical given that seconds may separate between life and death. The friendly interface of ESL ensures that individuals who are under stressful situations can easily access the service during emergencies. This differs from traditional emergency response systems that often struggle with complexities thereby delaying prompt and effective assistance. However, the advancement of emergency service locator as a tool puts it in the face of numerous challenges. The keeping of personal data has become a problem because privacy issues have arisen with the gathering and exploitation of location data. As such, finding an adequate balance between obtaining vital information for a swift response to emergencies and protecting individuals' privacy is increasingly becoming a complex matter which necessitates nuanced solutions. This makes it more complicated. Emergency service's reliance on technology calls for robust protection against potential threats. If the emergency service locator system is to be trusted, it must be able to endure cyber-attacks without revealing any of its stored sensitive information. Hence, continuous efforts within this sphere are crucial for strengthening the resistance capacity of the project of the emergency service locator. Emergency service locator takes a leap forward in wearable technology by merging with those gadgets of life around it. In doing so, this significant step goes beyond traditional boundaries by automating emergency alerts where users may not be able or can fail to

press them manually. This union between wearables and emergency service locators points towards an era in which emergency services are faster acting than ever before and are more adaptable across different situations that may arise while delivering them.

## II. LITERATURE REVIEW

The research paper "Smart Car: An IoT Based Accident Detection System" by Arif Shaik et al. investigates extensively on the incorporation of Internet of Things (IoT) for transportation in order to make sure that motor vehicle safety, communication and emergency response systems are enhanced. The rise of Vehicle-to-Vehicle (V2V), Vehicle-to-Infrastructure (V2I) and Vehicle-to-Everything (V2X) communications paradigms have resulted into Intelligent Transportation Systems (ITS) whose main objective is to improve traffic management, reduce accidents and improve emergency responses efficiency. Using smartphone applications alongside IOT devices as demonstrated by different studies also helps in monitoring conditions of vehicles, results into relayed real-time data then sent to cloud servers and calls for help from emergency services in case an accident occurs. Applications like these rely on accelerometers and GPS sensors that can detect collisions hence being able to send exact locations where they happen to relevant authorities. Other earlier studies have mentioned live monitoring devices for health related emergencies where internet enabled gadgets such as wearable nano technology are used to update hospitals with real time patient statistics paving way for similar implementations on road car accident detections. These systems are geared towards the elimination of intermediary steps during emergency response processes, in order to minimize the time that it takes for help to be availed at the scene. In this study therefore, a proposed IoT based accident detection system builds on these advances by automating the process of notifying emergency contacts and services through a Raspberry Pi and GPS and accelerometer sensors. This paper is significantly limited in relation to IoT based accident detection systems. Firstly, GPS signal reliability poses a challenge particularly for urban settings with tall structures or underground areas where signals might be weak or blocked. Continuing monitoring and communication also pose a danger of emptying the car battery especially when the system functions while the vehicle is potentially off which thereby requires power optimization solutions. Encryption must be robust while data privacy including security is a mandatory requirement that necessitates strong authentication procedures for access prevention against unknown persons as well as tampering with anything. Another thing that they must be concerned about is data privacy and security whereby a robust encryption and secure authentication protocols are needed to prevent unauthorized access or tampering. In this case, the system should also scale up as well as interoperate with different vehicle models while working with established emergency response systems which leads to standardized communication protocols. Thereafter, the system has to differentiate between major accidents and minor events in order to avoid false alarms by using sophisticated algorithms

and machine learning techniques that improve detection accuracy.

Ms. Vidhi Dave and Prof. Amit Welekar wrote a paper called "Location-Based Emergency Service: An Android Application Proposal". It emphasizes their use of Android smartphones with GPS to locate where emergencies are happening, thus there is no need to rely on the internet connection any more. The authors point out that many children own smart phones and there is a great need for creative applications which would cater for safety issues especially when it comes to cases of loss or missing people. This proposed android application employs text message (SMS) as a mode of communication between parent and child devices thereby enabling sharing location details along with notification alerts. Researches have partially dealt with this subject in line with previous studies on the same topic such as missing children tracking by use of GPS and SMS in addition to vehicle monitoring through the method named above. These challenges include poor network coverage in rural areas as well as traffic jams experienced in urban places hence emphasizing on the importance of coming up with effective solutions that can be accessed by everybody. The proposed system therefore attempts at solving these problems through inclusion of accurate position following means based on GPS technology and text messaging using mobile phones even when network connectivity is limited. In addition, the software is designed in such a way that it can help solve some problems of the system. The limitations of the proposed system include GPS signal reliability, battery drain, data privacy, scalability, interoperability and accurate emergency detection algorithms. However, for this particular Android application concept to work effectively and be relied upon during various emergencies more thoughtful explorations are needed than have been made so far.

The paper titled "Web Application for Accident Emergency in Nearby Hospitals and Donor Locator" by R. Mohanasundaram et al., examines the current scenario of smartphone applications which help to expedite emergency medical services particularly during road accidents. By advancing in technology, the authors propose a sophisticated web-based solution designed to quickly locate the nearby health centers and blood and organ donation processes. Derived from the ground-breaking studies (Kumar, Ouhbi & Mostafa), the study highlights how user-centric interfaces that are seamlessly integrated with social networking sites enhance donor involvement in healthcare ecosystems. GPS navigation technology and cloud-based databases are some of the latest developments incorporated into it to make it timely geographically situated while also enabling end-users to have immediate access to vital medical interventions during emergencies. Nonetheless, this paper is not without flaws. The paper presents a new promising development in ways of dealing with emergency issues as presented in "Web Application for Accident Emergency in Nearby Hospitals and Donor Locator". Seamless integration of contrasting systems is hindered by fragmentation and interoperability issues which pose a challenge to the universal access of emergency healthcare services. Not only that, but differences in geography also widen the gap between the haves and have-

nots resulting in variances in service delivery thereby necessitating unique approaches for dealing with varying local contexts. The main concerns are centered on data privacy and security as a result; there is need to have strong encryption protocols and tight authentication mechanisms to protect vulnerable patient details. This has been further compounded by limited empirical research into the effectiveness or real-world impact of these applications, thus needing wide-ranging evaluation devices alongside interdisciplinary partnerships aimed at bridging existing knowledge gaps and facilitating comprehensive technological solutions to address emergency health settings' multi-dimensional challenges.

In the study titled "Review Paper on Cloud-Based Emergency Response System" by Suhass Chavan et al., the author examines how technology and emergency management meet at a point, particularly on Cloud-based Emergency Response System with QR Code Integration. This creative project is expected to change how crucial individual information can be accessed during emergencies and road accidents in particular. Traditional emergency response systems often face difficulties in rapid data retrieval and dissemination making it necessary for a game-changing approach. The project seeks to redefine information accessibility during emergencies through a comprehensive platform leveraging cloud computing, secure authentication methods, and QR code technology. Its main objective is to improve the efficiency of emergency response by providing seamless inputting and storage of critical information for users using an error-free process which can be reached very fast by the responders or relevant authorities as well. However, the study is still faced with significant challenges and limitations, despite promising advancements. Fragmentation as well as lack of interoperability is a challenge in providing emergency healthcare universally while data privacy and security necessarily require strong encryption protocols and authentication mechanisms like these. Besides, there is dearth of empirical studies that assess efficiency of the system necessitating rigorous evaluation methods and interdisciplinary collaboration for addressing gaps in knowledge that exist at present with a view to developing all-round technologically driven solutions to the complex challenges experienced in emergency care facilities.

Mr. S. Iyyappan et al.'s study "Automatic Accident Detection and Ambulance Rescue with Intelligent Traffic Light System" introduces an original approach that employs contemporary technologies to mitigate the impacts of car crashes, mainly targeting to minimize traffic jams that slow down emergency vehicles such as ambulances. The planned system whose operation is based on Wireless Sensor Networks (WSN) is meant to revolutionize traffic management by having smart control systems on traffic lights which will enable uninterrupted passage of ambulances. Both intrusive and non-intrusive sensor nodes used in this system are situated at the roadside for early accident identification purposes before being relayed to a central processing unit. The center coordinates with nearby ambulances and communicates with traffic signals using radio frequency transmission, thereby securing an unimpeded path for the

vehicle to arrive at the scene and get to the hospital promptly without wasting any time. In the system architecture, there are three interconnected units that are responsible for accident detection and location transmission; these units include the Vehicle Unit which is charged with responsibility of detecting accidents and Android applications. It coordinates ambulance dispatches and traffic signal control. Traffic unit manages traffic signal responses to ambulance proximity. Despite the fact that this ITLS proposal has substantial potential in improving emergency response efficiency, there are a number of limitations to be considered as well. Among them are difficulties connected with WSN scalability and reliability especially in densely populated urban areas with high vehicular densities and complicated traffic patterns. Furthermore GSM messaging for communication between vehicles and the control center may also cause delays during peak usage periods, thereby undermining response time. Additionally, effectiveness of this system may depend on weather conditions including interference factors like signal blockage occurrence through events such as stormy weather or rain fall as well as maintenance of infrastructure. Further research is needed to address these limitations and validate the system's performance across diverse operational scenarios before widespread implementation. Similarly, further work is required to alleviate these concerns in order to substantiate the adequacy of this scheme under various operating circumstances ahead of its extensive deployment.

### III. LITERATURE SUMMARY

Shaik et al. (2016) carried out a study on the employment of IoT in accident detection systems to improve vehicle security and emergency response systems in transportation. The article explains how V2V, V2I and V2X communication paradigms are significant for Intelligent Transportation Systems (ITS), as well as highlights the efficiency of smartphone applications and IoT gadgets in real-time data relay and emergency alerts. The proposed system uses Raspberry Pi, GPS, and accelerometer sensors to do automatic notifications during emergencies; though there are weaknesses like poor signal from GPS, battery drainage, privacy of data, scalability and false positive detection.

A Location Based Emergency Services Android Application Using GPS Without Internet Connectivity is an article by Dave & Welekar (2009) that proposes an android application for location-based emergency services using smartphones and GPS technology to track real time locations without internet connectivity. This can be achieved through use of SMS communication which is very accessible even in areas with limited network coverage. Alongside the need for accurate emergency detection algorithms, the paper acknowledged challenges such as network limitations and battery drain, along with the need for accurate emergency detection algorithms.

The authors of Mohanasundaram et al. (2015) emphasize the importance of real-time medical assistance in road accidents, and they focus on a web application for accident emergencies and donor location. Their proposed solution is an integration of GPS navigation and cloud-based

databases that offers geographically tailored information to users. Nevertheless, significant obstacles remain as fragmentation, interoperability, data privacy and security.

In Chavan et al.(2016), the authors reviewed a cloud-based emergency response system with QR code integration which aimed at improving data accessibility during emergencies. However, there are still fragmentation issues to tackle as well as data privacy challenges among others like the efficacy evaluation of the system.

Iyyappan et al.(2014) propose an intelligent traffic light system for automatic accident detection and ambulance rescue. WSNs is used by this system for prompt accident identification and ambulance dispatch coordination together with traffic signal control. The limitations include scalability issues; reliability of WSN infrastructure; delays in GSM messaging; environmental factors.

Consequently, these studies highlight major barriers that need to be addressed as part of any technology driven intervention in emergency response systems.

#### IV. PROPOSED SYSTEM

The Emergency Service Locator (ESL) is a fine-tuned technology which aims to bridge the gaps in the current emergency response systems by incorporating advanced IoT devices, cloud computing, and community participation. It's made up of sensors like gyroscopes, accelerometers and GPS modules that detect and analyze vehicle collisions, giving real-time accident intensity and location. Accident classification based on severity using machine learning algorithms such as decision trees, random forests and neural networks optimizes resource allocation while reducing false positives. Fake calls are filtered out through assessing impact of the accidents hence a user-specific timer helps cancel false alarms; also this system uses sensor data to analyze hit-and-run cases thus assisting in identification and tracking of offenders. Cloud infrastructure offers data storage and processing with encryption algorithms like AES or RSA providing data integrity security. Standardized communication protocols (MQTT) together with RESTful APIs will enable smooth integration into existing emergency systems. Also, citizens can use mobile applications to report emergencies or volunteer as first responders thereby enhancing situation awareness and response coordination through social media integration.

#### V. CONCLUSION

The literature review concludes with a summary of the highlights of important improvements and barriers in a variety of emergency response systems such as IoT-based accident detection, Android applications for emergency services, web applications for medical emergencies, cloud-based emergency response systems and intelligent traffic light systems. Although these studies demonstrate how technology can be used to enhance the efficiency of emergency response, they also highlight various challenges like GPS signals dependability and battery usage, security issues related to

data privacy, false positive detections, scalability problems that could affect interoperability.

To overcome these challenges we propose an Integrated Emergency Response Platform (IERP) which incorporates cutting-edge components as well as approaches to solve them. The IERP is designed to improve the effectiveness and efficiency of emergency response through employing IoT devices with advanced sensors, applying machine learning algorithms, using cloud computing infrastructure as well as encryption protocols plus standardized communication protocols. In addition, community engagement features encourage active citizen involvement in responding to emergencies thereby facilitating situational awareness and coordination.

Over and above, the recommended IERP is a comprehensive way of dealing with the complex emergencies that come with emergency response. The IERP seeks to change in entirety how an emergency situation is managed through technology and community participation for the safety and welfare of an individual in crisis. However, more studies are needed to improve on this system further and test it across various operational scenarios before it is rolled out widely.

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